

April 27, 2017

Empress Gardens Announces First Case of COVID-19

[Peterborough](#) - A positive case of the COVID-19 has been confirmed with a resident today at Empress Gardens retirement residence. The resident shows no symptoms and was tested because they went, on their own, and had a coffee in the parking lot of a local coffee shop, contrary to the direction of the province's Chief Medical Officer of Health. The test was precautionary and the resident has been on isolation since the excursion on April 20th.

We immediately isolated that resident and implemented outbreak protocols. This includes cohorting staff, deploying the appropriate protective supplies, and taking numerous other actions to limit the potential spread of the virus. All residents and staff will now be tested and all non-essential visitation remains restricted at the Direction of Ontario's Chief Medical Officer of Health.

We are working in close partnership with Peterborough Public Health and following all newly released guidelines and directives to safeguard the health and safety of all residents and staff.

Our staff are well-trained and our policies on outbreak management and infection control are strong. We have an experienced and capable team who are passionate about our residents and the care they provide to those residents.

We are communicating with the family of the affected resident, as well as to other residents, family members, and staff more broadly. Further news and information will be shared with the public via the Twitter account @AON_responds.

Empress Gardens now faces a new challenge. We have every confidence that our staff is up to it. We are committed to maintain the safest possible environment for our residents and for our staff.

Tim Harrold

Senior Vice President – AON Inc.