

April 27, 2020

Dear Residents and Family Members,

I regret to inform you that a resident of Empress Gardens has tested positive for COVID-19. The resident shows no symptoms and was tested simply because they went, on their own, and had a coffee in the parking lot of a local coffee shop, contrary to the direction of the province's Chief Medical Officer of Health. The test was precautionary and the resident has been on isolation since the excursion on April 20th.


We have now implemented outbreak protocols are working in close partnership with Public Health to ensure every possible step is taken to protect our residents. The health and safety of our residents, and the team members who serve them, is our highest priority.

Our home is experienced in managing respiratory illnesses and the resident with COVID-19 continues to be in isolation. We have also isolated the other residents who may have had contact with the positive case in the last 14 days. Staff have been "cohorted" to limit the potential spread of the virus.

We thank you for your understanding during this time and assure you that we are continuing to make decisions in the best interest of our residents and team members to ensure their health and safety, first and foremost.

We will keep you informed as the situation develops. You can follow the Twitter account "@AON_responds" for information and news shared with the public. If you have any questions, please reach out to us at the contact information below.

Sincerely,



Renee Nixon
Executive Director
705-876-1314 (email: rnixon@aoninc.com)