

May 1, 2020

To: All residents, family members, and
staff of Empress Gardens

I want to provide an update on the COVID-19 situation at Empress Gardens.

The good news is that the situation is largely unchanged. We continue to have a single positive case. The resident continues to show no symptoms and remains in isolation, with dedicated (“cohorted”) staff assigned to this individual’s care.

Once the case was identified, our registered staff immediately began testing all residents and all staff members. While not all the results are back yet, *every result we have received so far has been negative (clear of COVID-19)*. I want to thank our nurses for their excellent work during the testing phase, and all of our staff for their willing cooperation in the process.

Our vigilance continues. We continue to implement all the steps of our outbreak protocols, including enhanced disinfection, the restriction of visitors, and active screening of all residents and staff, including the taking of temperatures twice each day. We have been consulting with, and reporting to, Public Health on a daily basis.

We thank you for your patience and understanding during this time. We continue to make decisions with the health and safety of our residents and staff being the top priority.

For any news and information as the situation progresses, I encourage you to follow the Twitter account “@AON_responds” or visit our web-page: <https://aoninc.com/covid19-communications.php>.

Sincerely,

Renée Nixon

Renée Nixon
Executive Director