



May 1, 2020

To: All residents, family members, and
staff of Moira Place

A week has passed and I want to provide an update on the COVID-19 situation at Moira Place. The good news is that the situation is largely unchanged. *We continue to have no positive cases among our residents.* The lone confirmed case is the staff member who tested positive last week. This individual is comfortable and recovering in isolation at home.

Once last week's lone case was identified, the testing of all residents and all staff began immediately. I am happy to report that *all resident tests have come back, and all have been negative (clear of COVID-19).* We have also received most of the staff results, and they too have been negative. In total, we have received 259 test results, with only a handful outstanding.

I want to thank our staff for their dedication and excellent work over the past week, including their willing cooperation in the testing process.

Our vigilance continues. We continue to implement all the steps of our outbreak protocols, including enhanced disinfection, the restriction of visitors, and active screening of all residents and staff, including the taking of temperatures twice each day. We have been consulting with, and reporting to, Public Health on a daily basis.

We thank you for your patience and understanding during this time. We continue to make decisions with the health and safety of our residents and staff being the top priority.

For any news and information as the situation progresses, I encourage you to follow the Twitter account "@AON_responds" or visit our web-page: <https://aoninc.com/covid19-communications.php>.

Sincerely,

Michael O'Keeffe

Michael O'Keeffe, Administrator