

January 18, 2022

## **Outbreak Over**

Dear Residents, Family Members, and Staff:

I am pleased to announce that the outbreak is over at Royal Gardens. The Home will return to normal, starting today, and residents are free to resume their personal routines.

The only cases identified were staff cases, and all were mild. As a reflection of good infection control practices by staff – and excellent cooperation by everyone – we are happy to say that no residents were infected.

Visits and resident absences may now resume. But we must all remain diligent in keeping COVID-19 outside of our doors. Active screening will continue for everyone who visits Royal Gardens, including Rapid Antigen Testing upon entry to the Home. Surveillance testing of staff will continue in accordance with our policy. Please maintain physical distancing at all times, wash your hands frequently, and please get a booster shot if you have not had one already.

When planning your next scheduled visit to Royal Gardens, please:

- Ensure you have a piece of identification with your name and date of birth on it.
- Bring acceptable proof of vaccination. As per the Province, only the enhanced vaccine certificate with a Quick Response “QR” code is sufficient (paper or electronic version).
- Always wear a surgical (blue) mask, this is true of residents (if tolerated), staff and visitors. There is to be no physical contact with residents.
- You may be asked to visit in our Atrium to ensure physical and social distancing can be maintained, and adequate disinfection occurs before and after visits, per regulations.
- There is a limit of 2 general visitors per resident at a time. All visits must be booked in advance, so please contact our front desk to book your time.

Again, thank you for your cooperation as we worked through this challenging situation.

*Jade Harper*  
Executive Director